

Sujin Lee

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SUMMARY

I specialize in building scalable, secure software and solving real-world problems through both development and quality assurance. With full-stack experience in C#, ASP.NET, and MS SQL, combined with hands-on mobile QA expertise, I bridge the gap between engineering and product stability. I've resolved critical post-launch issues by analyzing LTE/VoLTE logs, coordinating with global R&D teams and carriers, and automating testing with Python and Java. My work has reduced issue resolution time and improved user experience across carrier networks. I bring a cross-functional mindset and a passion for performance, collaboration, and continuous improvement.

EXPERIENCE

*Samsung Electronics America, **Software Tester***

May 2025 - Current

- Conducted post-launch mobile testing and root cause analysis of market-reported issues from carriers, VOC, supply chain, and network performance, ensuring timely resolution and product stability.
- Maintained and updated master data related to device quality issues and testing metrics, ensuring accuracy and consistency across platforms.

*TraxId, **Software Development Intern***

Feb 2024 - Dec 2024

- Performed functionality and system testing of new features, reducing error rates and ensuring robust performance, adhering to Agile practices.
- Designed, built, and maintained APIs, improving data integration and accessibility, and built a global exception and error logging middleware to streamline error tracking and resolution.

*J&H Trading Co, **Web Administrator Assistant***

Apr 2023 - Oct 2023

- Modified and managed e-commerce website using HTML, CSS, and PHP code for each season and promotion, enhancing user experience and engagement.
- Improved UI/UX via modern designed graphics and JavaScript functions, increasing user satisfaction.
- Updated users on new and sale products, boosting sales conversion.

*Korean Navy, **Sergeant***

Jan 2015 - May 2018

- Coordinated quarterly joint operations with the U.S. military, facilitating smooth collaboration across different branches and enhancing operational readiness.
- Managed administrative tasks and logistical support, providing key insights for the successful execution of complex operational exercises.

EDUCATION

University of Texas at Dallas

Software Engineering

LICENSES & CERTIFICATIONS

Microsoft Certified: AZ-900

Issued Jan 2025

AWS Certified Developer

Issued Mar 2023

IBM Enterprise Design Thinking Practitioner

Issued Jul 2023

Git & GitHub Bootcamp

Issued Aug 2022

SKILLS

C# • AWS • Azure • MS SQL • .NET • MVC • Java • Python • HTML/CSS • Bootstrap